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REPRINT FORM*

Thanks for notifying us that some of the prints you received were not up to the high standards you expect of us, or were missing from your order.

To enable us to process your reprint promptly, please follow the procedures below:

| | |
|----------------|------|
| Business Name | |
| Contact Name | Date |
| Phone | Fax |
| E-Mail Address | |

IMPORTANT

Prints must be returned to us for evaluation prior to reprinting.

| | |
|--|--|
| Our Invoice Number | |
| Goods shipped to you by (Shipping Agent) | |
| Goods shipped to you by Consignment Number | |
| Goods returned to us by (your shipping agent & consignment number) | |
| Reason(s) for reprint | |
| Files to print / reprint (please use another sheet of paper if names will not fit here) | |

Regards, The Pixel Perfect Team



- Pixel Perfect reserves the exclusive right to evaluate the supplied prints, and, at its sole discretion, supply reprints.
- Prints damaged in transit do not qualify for free reprints. Please ensure you are covered by “marine insurance” for goods in transit. Reprints can be obtained at a discount rate of 50% off our undiscounted price list.
- Requests for reprints of files that do not conform to our job specifications, or contain client errors or files that contain inherent faults due to capture, scanning or file preparation can be obtained at a discount rate of 50% off our undiscounted price list.
- Reprints are delivered free by National Non-Urgent, (2 to 5 days) delivery. If urgent delivery is required, this will be at your cost.